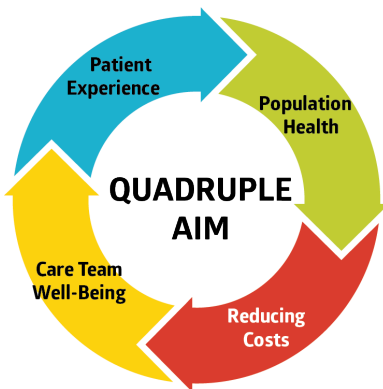




Whole Community Palliative Rounds – Value Statements

Senior Leaders

Whole Community Palliative Rounds (WCPR) is a leading practice in interdisciplinary communication and shared decision-making in palliative care. Implementing WCPR will help health care providers better respond and coordinate care for individuals receiving palliative care. This approach to interdisciplinary communication helps advance the core goals outlined in the Quadruple AIM.



The Quadruple Aim is an adaptation of the Institute for Health Care Improvements' Triple AIM approach to optimizing health care systems. According to IHI, the goal of the Triple Aim is to “improve the patient care experience, improve the health of a population, and reduce per capita health care costs.” IHI stresses that the strategy is a single aim with three dimensions. The Quadruple AIM has expanded the dimensions to include improved clinical experience or “care team well-being”.

WCPR supports the achievement of the four dimensions in the Quadruple AIM.

Patient Experience

- WCPR facilitate new ways to enhance communication between specialized palliative care providers and community-based care providers, including patients and caregivers.
- Patients with palliative care needs receive holistic care through an enhanced circle of care (health and social providers) that responds to their preferences, needs, and values.

Population Health

- Implementation of WCPR will build greater care capacity in communities and address the diverse and complex needs of individuals receiving palliative care services and their families.
- WCPR help local teams identify and respond to opportunities that enhance capacity to deliver palliative care and shift care policies and programming.

Reducing Costs

- WCPR support the development of partnerships and linkages between health care providers, volunteers and community organizations that result in more integrated care.
- WCPR is a way to support rural and remote communities access to palliative care teams and expertise in an effective and efficient way.

Working Together to Strengthen Integrated Community-Based Care

The Canadian Home Care Association's vision is an integrated health and social care system that provides seamless patient- and family-centred care that is accessible, accountable, evidence-informed and sustainable.

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Care Team Well-Being

- WCPR provide a forum for health care providers to share ideas and learn from each other and experts in palliative care.
- Health care providers engaged in WCPR access the support and knowledge of an interdisciplinary team and community partners bringing a wide range of knowledge and experience to support patient care.

WCPR - Features/Practice Shift/Benefit

WCPR support rapid clinical problem-solving for symptom burden in high-risk individuals; purposeful and timely communication; and shared decision-making and collaborative care planning among and between internal and external team members who are part of an individual’s circle of care.

Through WCPR clinical practice teams experience:			
FEATURE	Less of...	More of...	BENEFIT
Clinical supports—access to palliative care experts and knowledgeable community partners	Palliative care provided by specialists only	All health care providers bringing skills and experience to jointly problem solve, supported by specialists as needed	Collective clinical expertise and knowledge in palliative care Synthesizes new knowledge Shared decision-making and practical solutions
Whole care-continuum discussions with enhanced circle of care partners	Palliative care treatment plans focused primarily on controlling physical symptoms such as pain	Mobilization of an interdisciplinary team and community partners to support a full range of patient, family and provider concerns, as needed Symptom burden discussions including physical, psychosocial, spiritual and practical concerns of the person and their family	Real-time clinical problem solving Timely interventions to improve quality of care and decrease suffering in alignment with an individual’s goals of care Clear actions and solutions for people with palliative needs and their families who are experiencing escalating and fluctuating symptom burden
Hub-and-Spoke Model	Access to palliative care expertise varies across regions both by location and population	Enabling access to expertise regardless of the size or location of the community	Expanded network of resources accessible in rural and remote locations Builds community capacity in palliative care

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